At CHURCH ROAD VETERINARY CENTRE, we recognise the fantastic job that the NHS, police and fire service in our local community provide. We are delighted to be able to offer an exclusive 10% discount for NHS and emergency service staff.

NHS and emergency services discount terms and conditions:

- 1. NHS and emergency services discount will be authorised on a client's account upon presentation of a formal (original) ID Card or Blue Light card. Photocopies will not be accepted. This must be presented at every visit to the Practice in order to qualify and claim the discount. Failure to do so will lead to accounts being charged at the normal rates.
- 2. Discount will be valid on the qualifying persons account for the same period as the ID presented is valid for. A new ID card will need to be shown to validate the discount for a new qualifying period. Failure to provide a new ID card once the original qualifying period has ended will result in full charges being made against the account.
- 3. NHS and emergency services discount is available at CHURCH ROAD VETERINARY CENTRE, STEADINGS BUSINESS CENTRE, CHURCH ROAD, MAISEMORE. GL2 8EY.
- 4. Church Road Veterinary Centre Limited requires that the ID is presented at all times to verify entitlement to the discount.
- 5. 10% discount will be applied off all fees but the discount cannot be used in conjunction with any other offers.
- 6. Church Road Veterinary Centre reserve the right to amend/remove this offer at any time without prior notice.
- 7. The discount will not apply to any out of hours treatment given by our out of hours service provider.
- 8. Discount can only be applied for animals residing in the same household as the qualifying individual.
- 9. Any client found to be falsely claiming discount on their own account or against animals that they do not themselves own will be disqualified and will no longer have access to claim any discount with immediate effect.
- 10. Church Road Veterinary Centre reserve the right to ask for proof of ownership of an individual animal i.e. microchip paperwork/rehoming papers etc.
- 11. Authorised persons are permitted to present an animal for treatment and will still receive discount as long as the animal presented is owned within the household of the qualifying individual i.e. spouse/relative/friend may present a pet on behalf of the qualifying person. They must present the ID or Blue Light card of the qualifying individual.
- 12. Church Road Veterinary Centre reserve the right to amend these terms and conditions at any time.